

Upcoming courses

Your first choice for professional training and development



ROUNDHOUSE THINKING

September 2017

Improving Your Personal Impact – Thursday 7th September

Foundation in Sales – Friday 15th September

Handling Difficult People and Situations – Tuesday 26th September

October 2017

Building Resilience – Friday 6th October

Dynamic Customer Service – Monday 9th October

Improving Customer Service – Tuesday 10th October

Performance Management – Tuesday 10th October

Handling Customer Complaints – Wednesday 11th October

Mentoring Your Apprentice in the Workplace – Tuesday 24th & Wednesday 25th October

November 2017

Inspirational Leadership - Thursday 2nd November

Formulating Strategy – Thursday 2nd November

Effective Communication – Monday 6th November

Finance for Non-Finance Directors - Wednesday 8th November

Influencing and Persuading - Thursday 16th November

Improving Your Personal Impact - Tuesday 21st November

Translating Strategy into Action – Wednesday 22nd November

Building Resilience – Wednesday 22nd November

Coaching & Mentoring – Thursday 23rd & Friday 24th November

December 2017

Handling Difficult People and Situations - Friday 1st December

Strategic Selling - Monday 4th December

To discuss how we can support your business

Call **01332 836638** or email: **enquiries@roundhousethinking.co.uk**

www.roundhousethinking.co.uk

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January 2018

Project Management - Wednesday 10th January

Effective Communication – Wednesday 17th January

Social Media Marketing – Thursday 25th January

Effective Negotiation – Friday 26th January

HR Essentials for Managers - Wednesday 31st January

February 2018

Dynamic Customer Service – Monday 5th February

Improving Customer Service – Tuesday 6th February

Handling Customer Complaints - Wednesday 7th February

Time Management – Thursday 8th February

Mentoring Your Apprentice in the Workplace - Tuesday 27th & Wednesday 28th February

March 2018

Performance Management - Friday 9th March

Building Resilience – Friday 9th March

Progressive Selling – Monday 12th March

Coaching and Mentoring – Tuesday 13th & Wednesday 14th March

Motivation & Delegation - Thursday 15th March

Handling Difficult People and Situations - Monday 19th March

April 2018

Project Management - Monday 9th April

Formulating Strategy - Wednesday 11th April

Closing the Sale - Wednesday 11th April

Finance for Non-Finance Directors - Thursday 12th April

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May 2018

Effective Communication - Tuesday 17th May

Time Management - Friday 18th May

Effective Negotiation - Monday 21st May

Improving Your Personal Impact – 22nd May

Influencing and Persuading – 23rd May

Building Resilience - Wednesday 30th May

Inspirational Leadership - Wednesday 30th May

June 2018

Handling Difficult People and Situations - Tuesday 12th June

Dynamic Customer Service - Monday 18th June

Improving Customer Service - Tuesday 19th June

Handling Customer Complaints - Wednesday 20th June

Coaching and Mentoring - Wednesday 27th & Thursday 28th June

July 2018

HR Essentials for Managers - Tuesday 10th July

Time Management - Monday 16th July

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